



2023/IRCTC/TSV/06/OCTOBER/10

09.10.2023

इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड  
(भारत सरकार का उद्यम-मिनी रत्न)  
**INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.**  
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707", E-mail : info@irctc.com, Website: www.irctc.com

2023/IRCTC/TSV/06/OCTOBER/10

09.10.2023

M/s Narmada Food And Dairy  
Near Raj Talkies, New Yard Road, Itarsi-461111.  
Ms.Meena Tiwari: 7869541444, 9907779226  
narmadafood999@gmail.com

**Sub: Award of temporary license -cum- commencement of On-board Catering Services in train no. 20843-44, BSP-BGKT.**

**Ref: Limited E-Tender no. 2023/IRCTC/TSV/06/ OCTOBER/10 opened on 05.10.2023.**

With reference to the subject mentioned above, it has been decided to award you the temporary license for provision of on-board catering Services in above mentioned train without pantry Car (through TSV) for a period of **06 months** or takeover of services by new Licensee/Railways/IRCTC, whichever is earlier, purely on adhoc basis subject to terms and conditions enshrined in the tender document, which shall form part of the license. The above award of temporary license is subject to the terms and conditions of bid document and Government of India directive to contain Covid.

- A) In view of the above, you are required to submit the Letter of acceptance within five(05) working days of issuance of LOA along with security deposit to be submitted in corporate office as detailed below. The License fee is to be remitted within five (05) working days of issue of LOA or 05 working days before date of commencement of operation whichever is later at concerned zone:-

|                       |   |
|-----------------------|---|
| License fee           | = Rs. 2,92,000/-  |
| GST@18%               | = Rs. 52,560/-  |
| <b>Total</b>          | = Rs. 3,44,560/-(to be paid at IRCTC/SCZ)   |
| Security deposit      | = Rs. 34,456/- (10% of the contract value for 06 Months to be submitted within 05 working days as advised by IRCTC. (to be deposited in CO as per bank details provided herein) |
| Spl. Security deposit | = NIL   |
| <b>RDS deposit</b>    | = Rs. 6,891/- (to be paid at IRCTC/SCZ)   |

Bank account details of IRCTC/CO is as under:-

|                |  |
|----------------|--|
| Account Name   | Indian Railway Catering & Tourism Corporation Ltd. |
| Account Number | 000705002169                                       |
| Account Type   | Current  |
| Bank Name      | ICICI Bank   |
| Branch         | Connaught Place Delhi                              |
| IFSC Code      | ICIC00000007                                       |
|                | ** Cheques will not be accepted                    |

*Handwritten signature and date 09/10/23*

Quoted LF plus applicable GST for 06 months as per terms and condition of license to be submitted at IRCTC/SCZ. Bank account details of IRCTC/ SCZ is as under:-

|                |  |
|----------------|--|
| Account Name   | Indian Railway Catering & Tourism Corporation Ltd. |
| Account Number | 00210350000387                                     |
| Account Type   | Current  |
| Bank Name      | HDFC Bank  |
| Branch         | Lakdikapul, Hyderabad                              |
| IFSC Code      | HDFC0000021  |
|                | **Cheques Will not be accepted                     |

There is no provision for delayed payment and failure to pay as per schedule shall be treated as 'default' and action shall be taken in accordance with tender conditions.

Invoice will be issued after receipt of payment along with GST number and billing address provided for the same.

- A) You are required to start the provision of catering services **as per advise of IRCTC/SCZ**.
- B) First day of start of catering services in the train will be treated as date of commencement of Onboard Catering Services.
- C) You are required to submit the list of proposed pickup locations for meal (B/F, lunch & dinner) along with its addresses for approval of IRCTC. The same should be submitted as indicated in the enclosed format for acceptance letter.
- D) If you fail to accept the offer of award of License or fails to remit license fee, within the stipulated time as advised by IRCTC, Action will be taken as per terms of clause no. 3.5 of General Conditions of license- section one.
- E) Supply/sale of Railneer is to be made in the train in terms of clause no. 2.1.4 (a) & (b) of Scope of Work of the tender condition on MRP.
- F) Point of Sale machines as per clause 2.3.5 of tender document has to be ensured.
- G) All PAD items of brands approved in Category A and A special by IRCTC are only to be sold in the train.
- H) IRCTC approved, Packed branded RTE items like poha, Upma, Veg meal, Combo meal etc. with FSSAI license and MRP, with best before date has to made available in train in addition to Cooked Food.
- I) Strict compliance of guidelines issued by Government of India, MHA and this office for COVID-19, in this regard, should be followed and any violation thereof shall invoke penalty which may extend upto termination of contract.

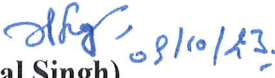
*dfg*  
09/10/23

J) Award of license is subject to the final outcome of WPs filed in different High Court.

K) The terms & Condition of bid document is an integral part of this letter of Award.

L) This issues with approval of Competent Authority.

Kindly acknowledge the receipt of this letter.

  
(Jaspal Singh)  
Manager/Tendering  
For GGM/Proc.

**Encl:- Tender Document**

Copy :-

- **GGM/SCZ** - to provide date of commencement as per present train schedule.
- **GGM/MCS** - for kind information and necessary action please.
- **AGM/MCS** - for kind information and necessary action please.
- **AGM/Fin** - for kind information and necessary action please.
- **Central Control** - for kind information and necessary action please.
- **AGM-IT** - for kind information and uploading on IRCTC Portal.



**Format for acceptance of award of temporary license  
(To be given on company/firm's letter head)**

**Group General Manager/SCZ  
IRCTC/SCZ**

**Sub: Award of temporary license -cum- commencement of On-board Catering Services  
in train no. 20843-44, BSP-BGKT.**

**Ref: Your office letter no. 2023/IRCTC/TSV/06/ OCTOBER/10 dt. 09.10.2023.**

With reference to above, I/we hereby convey my/our acceptance of the terms and conditions of the temporary license.

Security deposit as per clause 2.8 of General conditions of license- section one **TO BE PAID AT CORPORATE OFFICE:-**

| Train no. | Security deposit | Total | Bank Details | Demand draft/Bankers cheque/RTGS/NEFT No./Bank Guarantee |
|-----------|------------------|-------|--------------|--|
|           |                  |       |              |  |

License fee as per clause no. 2.9 of General conditions of license- section one **TO BE PAID AT SCZ**

| Train no. | License Fee | GST @18% | Total | Bank Details | Demand draft/Bankers cheque/RTGS/NEFT No. |
|-----------|-------------|----------|-------|--------------|---|
|           |             |          |       |              |   |

Further, details of meals (B/F, lunch & dinner), pick up locations for the above trains are as under:-

| Train no. | Service | Details of meal supply unit along with address | Name of contact person of the meal supply unit | Phone no. of contact person |
|-----------|---------|--|--|-----------------------------|
| 20843     | Dinner  |  |  |                             |
|           | B/F     |  |  |                             |
|           | Lunch   |  |  |                             |
|           | Dinner  |  |  |                             |
| 20844     | B/F     |  |  |                             |
|           | Lunch   |  |  |                             |
|           | Dinner  |  |  |                             |
|           | B/F     |  |  |                             |

IRCTC or its authorized person or nominated agency is free to inspect the above premises as and when required.

I/We am/are ready to commence services in the above train **as per advise of IRCTC.**

**Signature:** \_\_\_\_\_

**M/s** \_\_\_\_\_

**Name of authorized person** \_\_\_\_\_

**Date** \_\_\_\_\_

**Place** \_\_\_\_\_

**Seal of the licensee** \_\_\_\_\_

*Handwritten signature and date: 09/10/23*